

Progress report 2018

Primark Limited has met 12 out of 14 targets.

Chemicals/ Environmental Management

Key question	Goal for 2017	Target achievement	Explanation
Does your organisation recommend its business partners and producers proper and environmentally safe management (good housekeeping) and does it support them in achieving this?	<p>Implementation of individual or cooperative measures to support Good Housekeeping</p> <p>In 2017, we will require our strategic suppliers to use ZDHC CMS manual and audit protocol.</p>	<input type="radio"/>	This target is pending the final development of the ZDHC CMS Manual. Once ZDHC have completed the manual, we will rollout to all suppliers in alignment with our Chemicals & Pollution Management programme requirements and we continue to actively work with and support ZDHC on this process.
Does your organisation recommend and support taking stock of chemical products used and reporting quantities and types of chemicals ("chemical inventory")?	In 2017, we will further develop and publish the Primark chemical inventory on our website.	<input checked="" type="checkbox"/>	https://www.primark.com/-/media/ourethics/chemical-management/chemicalinventorylistcil2017.ashx
Does your organisation promote the application of a MRSI in its procurement processes?	In 2017, we will run a targeted training programme for our suppliers to promote the use of the ZDHC Chemical Gateway. The objective will be for suppliers to commit to using the Gateway for procurement of chemicals that are less harmful to the environment.	<input checked="" type="checkbox"/>	
Does your organisation recommend and support measures for improving wastewater management and/or reporting wastewater data?	<p>Communication of relevant data platform to producers with wet processes</p> <p>In 2017, we will engage with our strategic suppliers in China on submission of waste water data to the IPE platform.</p>	<input checked="" type="checkbox"/>	

<p>Does your organisation support the periodic assessment of the existence and functioning of environmental management systems in its facilities and supply chain?</p>	<p>We will finalise developing Primark's Environmental Management System using internationally recognised standard ISO14001, which sets out the framework we will follow to establish and continuously improve our environmental performance within our supply chain whilst complying with relevant legislation</p>	<p>✓</p>	
<p>Does your organisation publish information or a sustainability report in the field of chemicals/environmental management in the supply chain?</p>	<p>Publication of information or sustainability report on chemical/ environmental management</p> <p>In 2017, we will continue to build upon our progress under our Detox commitment by publishing an enhanced Detox report on our website, which will contain increased detail on our implementation process and results.</p>	<p>✓</p>	

Social Standards and Living Wages

Key question	Goal for 2017	Target achievement	Explanation
<p>Does your organisation incorporate the results of any social or human rights risk and impact assessments into the procurement process or its own operations?</p>	<p>Incorporate requirements for preventing, monitoring and handling cases of child or forced labour into own standards and processes</p> <p>In 2017, we will begin implementation of a best practice framework to prevent, mitigate and remediate the risk of child labour, through our partnership with ILO-IPEC. This includes a review of our Code of Conduct and tools for remediation, tracking and monitoring, which we will share with members.</p>	<p>✓</p>	

<p>Is your organisation individually or collectively committed to the sector-wide implementation of the Partnership's social goals?</p>	<p>Promote awareness of socially sustainable textile production in Germany</p> <p>Following our successful pilot in UK and Germany, we will roll out the Primark Recycling Initiative to cover more European stores in 2017/2018.</p>	<p>○</p>	<p>Partially achieved. After our successful trial of a take back scheme (2016), we began roll out to European stores as per our target. However, legislative requirements on textile waste collection have led to delays. We are engaged with the relevant bodies on this matter to seek resolution as soon as possible.</p>
<p>Does your organisation assess risks and their impacts on the Partnership's social goals along its textile supply chains and in its business relationships?</p>	<p>Analyse own procurement processes for ways to promote payment of living wages in the supply chain and/or to prevent excessive overtime hours</p> <p>In 2017, we will finalize the ACT purchasing practice industry benchmark tool, which will identify the purchasing practices that have the greatest impact on a living wage. This tool will be used by all ACT members to define best practice and identify where improvements need to happen.</p>	<p>✓</p>	
<p>Does your organisation have a code of conduct / obligation for producers and business partners that covers the Partnership's social goals and cascades their implementation in the supply chain?</p>	<p>Include an obligation to maintain systematic social dialogue and establish a complaints mechanism into the code of conduct</p> <p>In 2017, Primark will review its role in ensuring that effective grievance mechanisms are available. We will benchmark best practice from a range of industries, and we will consult with relevant stakeholders to develop a supply-chain wide approach to enabling workers' access to grievance mechanisms.</p>	<p>✓</p>	
<p>Does your organisation ensure or support granting affected persons access to effective complaints mechanisms?</p>	<p>Support producers in risk countries in establishing effective complaints mechanisms</p> <p>In 2017, we will review our existing approach on Grievance Mechanisms in line with the UNGPs and with relevant stakeholders to see where the process can be strengthened further to protect those within our supply chain.</p>	<p>✓</p>	

<p>Does your organisation possess effective verification and monitoring processes along the supply chains?</p>	<p>Audit the effectiveness of the social management systems by an independent third party</p> <p>In 2017, we will refine our audit verification programme, establishing a frame work and internal procedures, and pilot this in China and India.</p>	<p>✓</p>	
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Natural Fibres

Key question	Goal for 2017	Target achievement	Explanation
<p>Does your organisation promote measures for farmers and/or agricultural workers that support the Partnership's goals in the field of natural fibres?</p>	<p>Expansion of an existing training concept</p> <p>In 2017, we will scale up training from 1.251 to 5.151 farmers in India.</p>	<p>✓</p>	
<p>Does your organisation promote the use of sustainable natural fibres in its procurement processes?</p>	<p>Stocktaking for recording the total amount of natural fibres and the proportion of sustainable natural fibres</p> <p>In 2017, we will take stock of the sustainable natural fibres we use.</p>	<p>✓</p>	