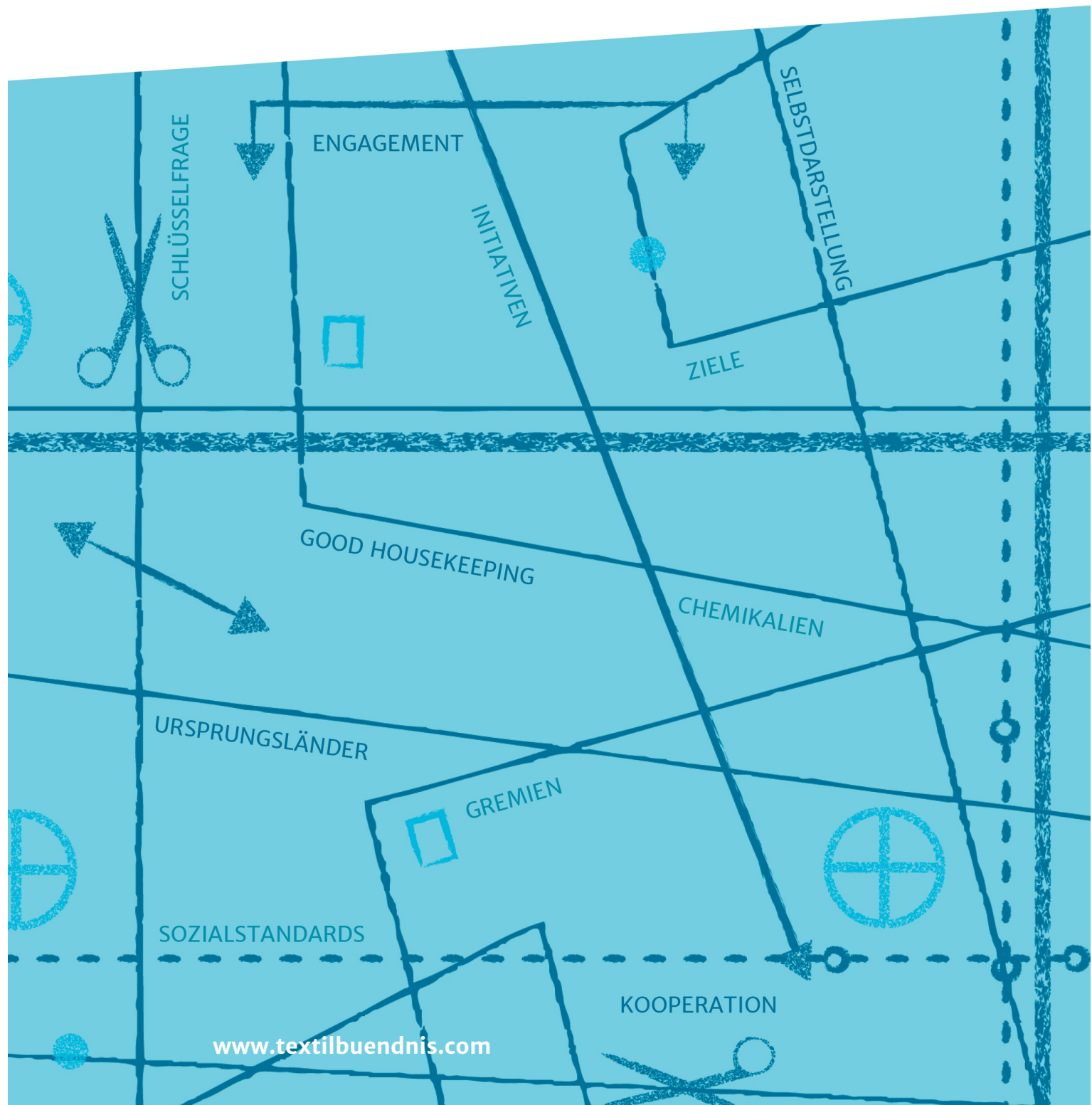


# Roadmap 2017: Primark Limited

31.07.2017



Primark Limited		Member since March 2016
Companies (brand/retail)		
Limited Arthur Ryan House, Mary Street 1 1 Dublin, Republic of Ireland	A subsidiary company of Associated British Foods Plc	<b>Memberships:</b> <ul style="list-style-type: none"> <li>• Accord on Fire and Building Safety in Bangladesh</li> <li>• Ethical Trading Initiative (ETI)</li> <li>• Responsible Sourcing Network, ILO Child Labour Platform, ILO Better Work, ACT, Amsterdam Coalition, SCAP, ECAP, Leather Working Group, VGT NL, India BEWG, and other national and local groups.</li> <li>• Sustainable Apparel Coalition (SAC)</li> <li>• Zero Discharge of Hazardous Chemicals (ZDHC)</li> </ul>
<b>Number of employees (Reporting period):</b> 69000	<b>Top 3 countries of origin of textile procurement:</b> No entry	<b>Top 3 sales markets (countries):</b> No entry
Profile / Self-display:		CSR profile:
<p>Primark offers good quality fashion that is affordable for everyone. We are an international retailer, with over 330 stores in 11 countries. We are able to offer low prices because we do some simple things differently to other retailers, for example we have very efficient processes and do almost no advertising. But we do have high standards: Our Ethical Trade and Environmental Sustainability team of over 90 people based in key sourcing countries around the world, monitor standards in our suppliers' factories and are critical to ensuring that the standards we require are met. We have an extensive range of social and environmental programmes across our supply chain and regularly report on these to the multi-stakeholder initiatives we are members of, including the Textilbündnis, the Sustainable Apparel Coalition and the Ethical Trading Initiative, where we have held 'Leadership' status since 2011.</p>		<p>The welfare of the people who make products for Primark and the planet matters to us. As we do not own any factories, we require suppliers and factories who produce for Primark, to adhere to our Code of Conduct and is based on international standards. It sets out all our standards, including working conditions and the environment. . We audit every factory at least once a year, sometimes more This work is carried out by our Ethical Trade team, who carry out almost 3,000 audits of our suppliers' factories every year. Building on this work, we carry out large amount of projects in order to train and support factory management and the workers. This deals with topics such as worker's rights and environmental protection.</p> <p><a href="https://www.primark.com/en/our-ethics#start">https://www.primark.com/en/our-ethics#start</a>  <a href="https://www.primark.com/en/our-ethics/setting-high-standards/our-performance">https://www.primark.com/en/our-ethics/setting-high-standards/our-performance</a></p>

## Goals for 2017

Primark Limited has set targets for 2017 in 14 of 28 possible fields (key questions)

Topic	Key question	Goal for 2017
<b>Chemicals and Environmental Management</b>	Does your organisation promote the application of an MRSL (Manufacturing Restricted Substances List) in its procurement processes?	<b>In 2017, we will run a targeted training programme for our suppliers to promote the use of the ZDHC Chemical Gateway. The objective will be for suppliers to commit to using the Gateway for procurement of chemicals that are less harmful to the environment.</b>
	Does your organisation recommend and support taking stock of chemical products used and reporting quantities and types of chemicals (chemical inventory)?	<b>In 2017, we will further develop and publish the Primark chemical inventory on our website.</b>
	Does your organisation recommend its business partners and producers proper and environmentally safe management (good housekeeping) and does it support them in achieving this?	Implementation of measures (individually or in cooperation) to support the implementation of proper and environmentally safe management <b>In 2017, we will require our strategic suppliers to use ZDHC CMS manual and audit protocol.</b>
	Does your organisation recommend and support measures for improving wastewater management and/or reporting wastewater data?	Communication of a specific data platform to producers with wet processes <b>In 2017, we will engage with our strategic suppliers in China on submission of waste water data to the IPE platform.</b>
	Does your organisation support the periodic assessment of the existence and functioning of environmental management systems in its facilities and supply chain?	<b>We will finalise developing Primark's Environmental Management System using internationally recognised standard ISO14001, which sets out the framework we will follow to establish and continuously improve our environmental performance within our supply chain whilst complying with relevant legislation</b>
	Does your organisation publish information or a sustainability report in the field of chemicals/environmental management in the supply chain?	Publication of information or sustainability report on chemical/environmental management <b>In 2017, we will continue to build upon our progress under our Detox commitment by publishing an enhanced Detox report on our website, which will contain increased detail on our implementation process and results.</b>

<b>Social Standards and Living Wages</b>	<p>Does your organisation have a code of conduct / obligation for producers and business partners that covers the Partnership's social goals and cascades their implementation in the supply chain?</p>	<p>Including an obligation to maintain systematic social dialogue and establish a complaints mechanism into the code of conduct  <b>In 2017, Primark will review its role in ensuring that effective grievance mechanisms are available. We will benchmark best practice from a range of industries, and we will consult with relevant stakeholders to develop a supply-chain wide approach to enabling workers' access to grievance mechanisms.</b></p>
	<p>Does your organisation assess risks and their impacts on the Partnership's social goals along its textile supply chains and in its business relationships?</p>	<p>Analysis of own procurement processes for ways to promote payment of living wages in the supply chain and/or to prevent excessive overtime hours  <b>In 2017, we will finalize the ACT purchasing practice industry benchmark tool, which will identify the purchasing practices that have the greatest impact on a living wage. This tool will be used by all ACT members to define best practice and identify where improvements need to happen.</b></p>
	<p>Does your organisation incorporate the results of any social or human rights risk and impact assessments into the procurement process or its own operations?</p>	<p>Incorporation of requirements for preventing, monitoring and handling cases of child or forced labour into own standards and processes  <b>In 2017, we will begin implementation of a best practice framework to prevent, mitigate and remediate the risk of child labour, through our partnership with ILO-IPEC. This includes a review of our Code of Conduct and tools for remediation, tracking and monitoring, which we will share with members.</b></p>
	<p>Does your organisation possess effective verification and monitoring processes along the supply chains?</p>	<p>Audit the effectiveness of the social management systems by an independent third party  <b>In 2017, we will refine our audit verification programme, establishing a frame work and internal procedures, and pilot this in China and India.</b></p>
	<p>Does your organisation ensure or support granting affected persons access to effective complaints mechanisms?</p>	<p>Support of producers in risk countries in establishing effective complaints mechanisms  <b>In 2017, we will review our existing approach on Grievance Mechanisms in line with the UNGPs and with relevant stakeholders to see where the process can be strengthened further to protect those within our supply chain.</b></p>
	<p>Is your organisation (individually or collectively) committed to the sector-wide implementation of the Partnership's social goals?</p>	<p>Promotion of awareness of socially sustainable textile production in Germany  <b>Following our successful pilot in UK and Germany, we will roll out the Primark Recycling Initiative to cover more European stores in 2017/2018.</b></p>

<b>Natural Fibres</b>	Does your organisation promote the use of sustainable natural fibres in its procurement processes?	Stocktaking for recording the total amount of natural fibres and the proportion of sustainable natural fibres <b>In 2017, we will take stock of the sustainable natural fibres we use.</b>
	Does your organisation promote measures for farmers and/or agricultural workers that support the Partnership's goals in the field of natural fibres?	Expansion of an existing training concept <b>In 2017, we will scale up training from 1.251 to 5.151 farmers in India.</b>

## Our commitment to the Partnership for Sustainable Textiles

<b>Participation in Partnership Committees</b>	Working Group Natural Fibers, Working Group Implementation and Internationalisation, Working Group Review Process
<b>Participation in Partnership initiatives</b>	No entry
<b>Other Commitment</b>	No entry